

## *Satisfaction Guarantee*

It couldn't be any simpler. If you are not completely satisfied with your purchase, please return within 30 days of the date it was shipped to you. Send an email to [orders@botanicalsforhope.com](mailto:orders@botanicalsforhope.com) to begin processing your request. The cost of shipping is non-refundable.

To make a return by mail:

- Please include a copy of your receipt, invoice or packing list, or if you no longer have one of these, a letter with the following information:
  - Name
  - Address
  - Phone number
  - E-mail address
  - When, where and by whom the purchase was made
  - Reason for the return
  - Purchase price of the item(s)

Via UPS

- Botanicals for Hope Returns Dept.
- 2251 Shell Beach Road, Unit 15.
- Shell Beach, CA 93449

Via USPS

- Botanicals for Hope Returns Dept.
- P.O. Box 3040
- Shell Beach, CA 93448-3040

